



Dear Pocono YMCA Family,

We hope all is well and you're staying safe during this difficult time. We just wanted to take a moment to reach out and extend The Pocono Family YMCA well wishes while we as a community try to get through this together.

All of us at the Y are grateful for the outpouring of support many of you have expressed. We are committed to doing everything possible to secure the future of the YMCA, and all its services, as these uncertain times continue. Closure for any length of time represents a significant threat to our nonprofit organization. Our mission is to continue to help our community through these uncertain times.

As of the end of business on Friday, December 11th 2020, our Y fitness, & pool, will close. We plan to restore full operations on January 4th 2021 pending any changes from the state mandate. **During this time Childcare is still open as normal.** It is probable that this date will move as we learn more on the fight against community spread of coronavirus. If you are checking on scheduled programs and events at our Y, please go to www.poconoyymca.org or follow us on [facebook](#) and this will provide a list of all postponements and cancellations.

- **Childcare remains open as normal.** Please reach out to the Childcare Director or manager through the REMIND app with any further questions.
- **Virtual Group Fitness Classes:** We will still continue to offer our live group fitness classes with your very own group fitness instructors. Please check our website www.poconoyymca.org for scheduling and links to the classes. For your well-being and mental health, we encourage you to follow along on social media as we will be providing tips on how to stay healthy both mentally and physically.
- **Virtual Connection guide:** The Pocono Family YMCA is offering a variety of virtual activities for all ages. Needlework Crafts with Beth, BINGO, Kids Fitness, Virtual Coffee Chat, Mental Health Class with LVHN, Kids Activities with Kevin, and more.
- **Membership Service Desk Adjusted Hours:** Our membership team will be at the desk Monday- Friday 9am-1pm (subject to change)
- **Membership Changes:** If you need to make any membership account changes, holds, or cancels please email sbush@poconoyymca.org. All account changes must be in writing.
- **Programs:** Your program director/coach will be reaching out to your program participants with any changes or virtual offerings. This includes fencing, swim team, & swim lessons.

As you can see through these various programs and services, your Y is committed to be there for those who need us most and we ask that you join us in the effort. We ask that you continue to invest in your membership so that we can maintain vital life-changing and life-saving programs at the Y. We invite you to join us in service to others needing our help. We know your membership is meaningful to you and that meaning lies in the relationships you have built at the Y. Those relationships are based upon how much you care about our community and want everyone to have the opportunity to thrive – no matter what our world is facing. Thank you for joining us.

We are closely working with community leaders and will continue to communicate with you on when we will reopen our fitness, health centers, childcare and pool to serve everyone.

In the meantime, we hope that you will join us in our efforts to serve those in our community who need us most. Thank you for your support as we work diligently to ensure the health and safety of our community. We know many that of us may be facing hardships of our own, and we're so humbled by our donors who support us during times like this despite such challenges. **Thank you.** Together we can ensure that all children, seniors, and families, regardless of financial circumstances, are able to go to participate in our programs and rise and thrive each year.

Thank you again for your continued support of the Pocono Family YMCA. We are all in this together. We will continue to monitor the COVID-19 situation and will follow guidance from public health officials and government agencies, so we can continue to support our customers and communities as needed.

Stay Strong & Healthy,

Your Pocono Family YMCA Team